



The SIS Construct 365 Advanced Field Service Module is designed for Field Service based organizations such as Mechanical, Electrical, Plumbing and other specialty contractors and manufactures. Construct 365 Advanced Field provides advanced functionality for Enterprise customers to effectively utilize the Microsoft Dynamics operational software solutions.

SIS provides a streamlined business processes for multiple Work Order Types such as Time and Material, Quoted and Agreements. Service Managers, Dispatchers, Technicians and Finance will appreciate these optimized business processes and functionality that Advanced Field Service supports. This module not only enables SIS to deliver deep industry functionality on the Dynamics 365 platform, but also shortens the implementation time required.

Integration with Dynamics 365 for Finance and Operation is built on Microsoft Dual Write Architecture

MOBILE APP

- Enhanced Time Entry
- Simplified Views and Forms
- Technician Enhanced Security Role
- Mobile Purchasing

FILE MANAGER

- Dramatically improves native document storage capabilities

C365 Advanced Field Service Roles

- C365 Field Service -Admin
- C365 Field Service - Service Manager
- C365 Field Service - Dispatcher
- C365 Field Service - Technician
- C365 Field Service - Purchasing
- C365 Field Service - Salesperson

TIERED PRICING

- Cost markup based tiered pricing model. Model supports specific item price override (Ex: Refrigerant)



CUSTOMER ONBOARDING

- Enhanced process for setting up new customers
- Structured process for converting prospects and leads into a customer
- Accounting controls for payment terms, credit limits, and other key customer master data
- Customer Address Types allow delineation of Billing and Worksites



WORK ORDER

- Work Order Correction and Adjustments even after posting
- Work Order Profitability Management
- Detailed Financial Transactions created within Dynamics 365 for Finance and Supply Chain
- Transaction coding to proper Financial Dimensions within D365 Finance
- Quoted Work Order costing and Invoicing
- Ability to change WO to Construction Project



Customer Project Hierarchy provides detail & accurate financial transactions and profitability reporting:

- Customer Project Hierarchy (Parent / Child for rollup reporting)
- Complete Customer Profitability by WO and Agreement
- Full support for Time and Material, Quoted, Agreement Work Orders and Service Department work for Construction Projects
- Navigation Links from operations to finance on all levels
- Project Sort Fields to allow additional reporting values



TIME ENTRY

- Enhanced Time off request
- Technician Time Approval
- Advanced Time Types to support multiple labor types such as Regular, OT and more
- Time Entry to Service Product automation
- Native integration to SIS Advanced Labor



AGREEMENT

- Agreement Auto Renewal
- Ability to manage Cancellations and Changes mid-stream
- Revenue Recognition True-Up



PREVAILING WAGE

- Full Support for Davis Bacon requirements
- Certified Payroll Reporting as well as integration with LCP Tracker



PURCHASING PROCESS

- Efficient Purchasing process originating by Technician
- Purchase for Truck or WO
- Business Rules based approval process
- Full Integration with Inventory and Financials